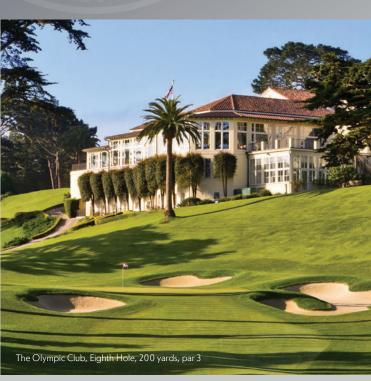
# U.S. OPEN<sup>®</sup> a USGA championship

# SPECTATOR INFORMATION GUIDE







www.usopen.com

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The Olympic Club, 18th hole, 344 yards, par 4



On behalf of the volunteers and staff of the United States Golf Association, welcome to the 112th U.S. Open Championship. First conducted in 1895, the Open is second only to the U.S. Amateur – by one day – as the oldest golf championship in the country.

Throughout its history, the U.S. Open has been the most coveted of all national titles and

is arguably golf's toughest test. Among the names on the trophy are Walter Hagen, Bob Jones, Ben Hogan, Arnold Palmer, Jack Nicklaus, Tom Watson and Tiger Woods. Over the years, their play in this championship has thrilled and inspired us, while providing a continuing chronicle of the game's historic moments.

We are particularly pleased to return to The Olympic Club. Willie Watson designed the first Ocean and Lake courses in 1924. After winter storms necessitated renovation, course superintendent Sam Whiting designed the second Lake and Ocean courses, which opened in 1927.

This will be the fifth U.S. Open played at the club. In 1955, the Lake Course hosted the championship for the first time and Jack Fleck, then an unheralded professional, defeated Ben Hogan in a playoff. So began the Lake Course's reputation for producing upsets. In 1966, Billy Casper eclipsed Arnold Palmer; in 1987, Scott Simpson edged Tom Watson; and in 1998, Lee Janzen won over Payne Stewart. This week, The Olympic Club will no doubt once again provide a thrilling U.S. Open finish.

We are grateful to the members, staff and volunteers of The Olympic Club for their hospitality and hard work, and we salute the players who have qualified to compete for one of the game's most coveted trophies. May our gathering here provide lasting memories of the skill and sportsmanship that make golf the greatest game of all.

Sincerely,

Aland. Nager

Glen D. Nager, President United States Golf Association



## **ABOUT THE USGA**

On Dec. 22, 1894, representatives of five American golf clubs met in New York City to form the nation's governing body for the game of golf. The fledgling organization that soon came to be known as the United States Golf Association charged itself with three purposes: conducting national championships, implementing a uniform code of rules by which those championships would be played and promoting the interests of the game.

Today, the USGA comprises more than 9,000 Member clubs and courses and more than 700,000 individual Members. The Association maintains Course Rating and Handicap Systems that are used in more than 50 countries on six continents, and also provides handicap computation services to more than 70 national, regional and state golf associations through the Golf Handicap and Information Network (GHIN). More than 35,000 golfers representing more than 80 countries submit entries to play in the USGA's 13 national championships each year.

In the years since 1894, the Association's most fundamental responsibilities also evolved, and now encompass turfgrass and environmental research conducted by the USGA Green Section, a global leader in the support and development of sustainable golf course management practices since 1920; and preservation and promotion of the game's rich history in the USGA Museum, which was established in 1936 and now houses the world's largest and most complete collections of historical golf materials. Since 1965, the USGA has also supported philanthropic activities dedicated to maintaining and improving opportunities for all individuals to participate fully in the game.

But there is one important fact that remains unchanged – its fundamental mission: the USGA remains dedicated to promoting and conserving the best interests and true spirit of the game of golf.

For more information about the USGA, visit www.usga.org.



Ken Venturi and Rory McIlroy, left to right, with the trophy after the final round at the 2011 U.S. Open at Congressional Country Club in Bethesda, Md. on Sunday, June 19, 2011.

## **U.S. OPEN HISTORY**

On Oct. 4, 1895, the first U.S. Open Championship was conducted by the United States Golf Association on the nine-hole course of Newport (R.I.) Golf Club. Ten professionals and one amateur started in the 36-hole competition, which was won by Horace Rawlins, 21, an English professional who was the assistant at the host course.

The championship surged in popularity in 1913, when Francis Ouimet, a 20-year-old American amateur, stunned the golf world by defeating the famous English professionals Harry Vardon and Ted Ray in a playoff. Its profile again rose dramatically during the amazing career of Georgia amateur Robert T. Jones Jr., who won the U.S. Open four times (1923, 1926, 1929 and 1930).

In each era, the world's greatest players have been identified by prevailing in the rigorous conditions provided by the U.S. Open. Arnold Palmer's record comeback win in 1960, when he came from seven strokes off the lead, cemented his dashing image. Only four golfers have captured four U.S. Open titles: Willie Anderson, Jones, Ben Hogan and Jack Nicklaus.

In 2002, Bethpage State Park's Black Course in Farmingdale, N.Y., became the first facility owned by the public to host a U.S. Open. By the year 2019, the U.S. Open will have been played 11 times in 21 years on publicly accessible courses.

In 2011, Rory McIlroy of Northern Ireland shattered the U.S. Open scoring record, finishing at 16-under-par 268 for an eight-stroke victory over Jason Day of Australia at Congressional Country Club in Bethesda, Md. McIlroy's performance followed a victory by countryman Graeme McDowell, who in 2010 at Pebble Beach became the first European player to win the championship since Tony Jacklin in 1970.

For more information about the history of the U.S. Open, visit the USGA Museum website at www.usgamuseum.com.

## THE OLYMPIC CLUB

On May 6, 1860, 23 charter members founded the San Francisco Olympic Club, turning their informal gymnastics training sessions held in the backyard of Arthur and Charles Christian Nahl into a lasting institution. In the 1800s, the membership roster included such names as Mark Twain, William Randolph Hearst, Charles Crocker, Leland Stanford, James G. Fair and John Mackay, as well as athletes such as "Gentleman Jim" Corbett, winner of the world heavyweight title in 1892.

Pioneering Olympic Club champions include swimmer J. Scott Leary, the first American to swim 100 yards in 60 seconds, and shot-putter Ralph Rose, who won six Olympic medals and held seven national AAU titles. The club sent 23 athletes to the 1924 Olympic Games in Paris, the largest delegation from a club. Football was king during the 1920s, and the club celebrated undefeated seasons in 1925 and 1928, even with schedules pitting its squad against local college teams.

The club's first permanent clubhouse downtown on Post Street opened in 1893, but was destroyed in the great 1906 earthquake and fire. During this dark hour, President William F. Humphrey emerged as the driving force of the club, a role he performed for almost half a century. Olympic rebuilt its clubhouse, and the doors on Post Street reopened in 1912.

In 1918, The Olympic Club assumed operations of the financially distressed Lakeside Golf Club, thus gaining a "country home." By 1922, the club had purchased enough acreage to replace the original golf course with two 18-hole golf courses, as well as to build a new clubhouse. Willie Watson designed and Superintendent Sam Whiting constructed the first Ocean (Pacific Links) and Lake Courses in 1924. Renovation was necessary after the winter storms of 1925–26; the second Lake and Ocean Courses were designed by Whiting and opened in 1927. The club added a tennis complex in 1936.

In 1955, the club hosted its first U.S. Open Championship. In the final round, Jack Fleck, an unknown from Iowa, birdied two of the last four holes to force a playoff with Ben Hogan. Fleck won, and the Lake Course established its reputation as a host to upsets. Billy Casper overcame Arnold Palmer in 1966, Scott Simpson edged Tom Watson in 1987 and Lee Janzen won over Payne Stewart in 1998.

With more than 5,000 members competing in 19 sports, two clubhouses and 45 holes of golf, The Olympic Club has changed, but the camaraderie among members and their devotion to sport has not. The club is more than a place to work out or play golf and tennis; it is a community that links the past, present and future.

## **GENERAL INFORMATION**

## **American Express**

Enhance your U.S. Open experience. Come visit the American Express Championship Experience by the Main Admission Gate for interactive golf experiences, fan enhancements and an insider's view of the USGA.

## ATMs

ATMs will be located next to the Main Merchandise Pavilion, Trophy Club and Satellite Merchandise Tent.

## **Corporate Hospitality**

The USGA provides a range of hospitality facilities for on-site corporate entertaining. Only the specific ticket for each corporate hospitality facility provides access into that facility. Children will also need the specific corporate hospitality ticket to gain access into corporate hospitality facilities, as regular Junior tickets do not provide access. IBM Business Centers offering Internet access, printers, phone service, etc., will be available in all hospitality facilities. For information about corporate hospitality for any future U.S. Open, please visit www.usopen.com or contact MSG Promotions, Inc., at (484) 223–3295.

## **Spectators With Disabilities**

The USGA is committed to providing a positive and user-friendly experience for all spectators with disabilities and is pleased to provide the following services:

- Accessible parking spaces for all vehicles having appropriate HD/DP license plates or placards will be reserved at all parking locations. Please see additional parking information under the Transportation section.
- Our Disabled Services Committee will be on-site to assist disabled spectators with transportation to and from the admission gates, designated viewing areas, grandstands, merchandise, select concession areas and corporate tent locations. On-course transportation will be extremely limited and will be provided on multi-person golf carts or several larger wheelchair accessible multi-passenger golf carts that enable wheelchair users to wheel directly onto the cart.
- A limited number of motorized scooters will be available at Disabled Services Tents for spectators with disabilities on a firstcome, first-served basis, compliments of the USGA and Pride Mobility.
- A TDD will be available at the Disabled Services Headquarter Tent located at the Main Admission Gate.
- Accessible restrooms will be available at portable restroom locations throughout the championship grounds.

- Select concessions, merchandise tents and spectator experience areas will be accessible.
- ADA seating will be available at the grandstands located at hole 16, hole 17 and the practice range.

## 1895 Club

The 1895 Club is an exclusive, on-site, air-conditioned pavilion located 150 yards from the championship course, overlooking the 16th green and 17th tee. This all-inclusive ticket features breakfast, buffet lunch with hot entrees and afternoon snacks with a full bar service. 1895 Club tickets are needed to access this tent. Junior tickets do not provide access into the 1895 Club; however, 1895 Club tickets can be purchased for juniors.

Hours of Operation: June 11–17 (Monday through Sunday) 6:30 a.m. to 7 p.m.

## First-Aid Stations

First-aid stations will be located at the Main Admission Gate, the John Muir Admission Gate and left of the fifth fairway. All firstaid stations will be staffed with emergency medical technicians. Complimentary water will be provided in all first-aid stations. If a medical emergency arises, please notify a U.S. Open volunteer or USGA official.

## Food and Beverage Service

Approximately 21 concession tents located throughout the golf course will have food and beverage for purchase.

## Grandstands

More than 14,000 grandstand seats will be located at strategic viewing areas throughout the golf course. Access to grandstands is subject to applicable USGA policies, which will be posted at the entrance point to each grandstand. Seating is provided on a first-come, first-served basis unless otherwise designated.

## IBM

IBM provides the platform for the U.S. Open's official website, www.usopen.com, including real-time scoring. This highly responsive business solution delivers outstanding service and market-leading technology to the USGA and its constituents.

### Lexus

Visit the Lexus Performance Drive Pavilion to see the latest in the luxury vehicle line up. Check out the U.S. Open Trophy, state-ofthe-art interactive golf experiences, and meet legendary golfers during daily autograph signings. Be sure to try your hand at the golf swing simulator for a chance at a new Lexus vehicle!

## Lost and Found

Any lost and found items will be taken to the Lost and Found Office, located in the security trailer adjacent to the Main Admission Gate.

## Lost Persons

Any lost person, including children, will be taken to the Missing Persons Office, located in the security trailer adjacent to the Main Admission Gate.

## USGA Members Program Clubhouse

Designed just for you, and located inside the Main Admission Gate across from the Trophy Club and Main Merchandise Pavilion. This facility will offer you the opportunity to relax, meet featured guests and take advantage of special member-only offers and opportunities throughout the week of the championship.

Access is exclusive to USGA Members and their guests.

Hours of Operation June 11–17 (Monday through Sunday) 8 a.m. to 7 p.m.

## **Merchandise Pavilion**

The Main Merchandise Pavilion, covering 36,000 square feet, will be located at the Main Admission Gate adjacent to the Trophy Club. A variety of merchandise bearing the U.S. Open logo will be available for purchase, including caps, shirts, T-shirts, jackets, lanyards, lapel pins, golf balls, ball-mark repair tools, ball-markers, towels and much, much more. Acceptable forms of payment are: U.S. dollars, travelers checks, American Express, Discover, MasterCard, Visa and debit cards. Personal checks are not accepted. A Satellite Merchandise Tent will be located next to the 16th hole, at the John Muir Admission Gate. Tents are located on the championship grounds.

Hours of Operation: <u>Pre-Championship (Main Merchandise Pavilion only)</u>: June 7-10 (Thursday through Sunday) 10 a.m. to 6 p.m.

The Main Merchandise Pavilion is open to the public on prechampionship days. No tickets or credentials will be required to enter the Main Merchandise Pavilion during these days; however, the course will be closed to the public. Please follow signs for free public parking.

#### During Championship Week (Main Merchandise Pavilion and Satellite Merchandise Tent): June 11–17 (Monday through Sunday) 7 a.m. to 8 p.m.

Since the Main Merchandise Pavilion and Satellite Merchandise Tent are located on the championship grounds, you must have a U.S. Open ticket or credential to gain entry during championship week.

## **Ralph Lauren**

The official apparel outfitter of the U.S. Open and the USGA is Ralph Lauren. As such, they provide uniforms for volunteers, staff and committee members. They also design and produce the display fixtures for the Merchandise Pavilion and Satellite Merchandise Tent and serve as the championship's largest apparel provider.

## Rolex

To know the Rules is to truly enjoy the Game. From the Rule of the Day on www.usga.org to a complimentary copy of the Rules of Golf, the patronage of Rolex is recognized. In addition, Rolex serves as the Official Timekeeper of the USGA and its championships.

## **Restroom Facilities**

Portable restroom facilities, including facilities for spectators with disabilities, will be located throughout the course.

## **Trophy Club**

The Trophy Club is an exclusive, on-site, air-conditioned pavilion with live U.S. Open television coverage located immediately inside the Main Admission Gate, adjacent to the Main Merchandise Pavilion. Trophy Club tickets are required to access this tent. Junior tickets do provide access when accompanied by an adult ticket holder. Food and beverage is available for purchase at an additional charge. Sample menu items include made-to-order omelets, scrambled eggs and bacon in the morning and fresh, hand-sliced deli sandwiches, steak sandwiches, Italian hoagies and fish tacos in the afternoon. Coffee, soda, beer, wine and mixed drinks are available. Acceptable forms of payment are: U.S. dollars, travelers checks, American Express, Discover, MasterCard and Visa. Upscale, air-conditioned restrooms are conveniently located adjacent to the tent.

Hours of Operation June 11–17 (Monday through Sunday) 6:30 a.m. to 7 p.m.

## Weather

Average June temperatures range from a high of 70 degrees to a low of 54 degrees. Remember to wear sun protection: sunscreen, hats and sunglasses. Mornings can be chilly, so dressing in layers is recommended.

## Website

The U.S. Open's official website, www.usopen.com, powered by IBM, provides real-time scoring, exclusive live video and authoritative coverage of the national championship. Visitors to www.usopen.com can engage in all the action from their home computer or mobile phone.

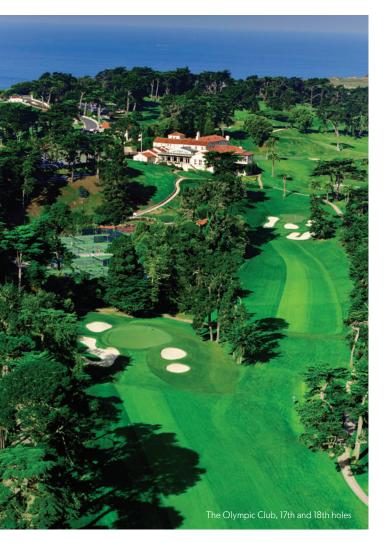
## Will Call

Will Call facilities will be located on-site for spectators to drop off and pick up tickets at the Main Admission Gate and the John Muir Admission Gate. Photo identification will be required to pick up any tickets left at Will Call. Will Call facilities cannot be accessed by vehicles at any time.

Hours of Operation <u>Pre-Championship (Main Will Call only)</u>: June 7–10 (Thursday through Sunday) 10 a.m. to 6 p.m.

For parking, follow posted signs for the Pre-Championship Merchandise Opening.

During Championship Week: June 11–17 (Monday through Sunday) 6 a.m. to 7 p.m.



## SCHEDULE OF EVENTS

All times are PDT and schedules are subject to change. Starting times are available at www.usopen.com.

# Pre-Championship Merchandise Opening at the Main Merchandise Pavilion

Thursday, June 7, through Sunday, June 10 (10 a.m. to 6 p.m.). No ticket is necessary to enter the Main Merchandise Pavilion during this pre-championship opening. The golf course will be closed to the public. Please follow signs for free parking.

## **Practice Rounds**

Players will have the option of starting practice rounds at the first or ninth tee. Players electing to play a full round generally begin between 7 a.m. and 3 p.m. It is typical for players to be on the golf course or practice areas until at least 7 p.m.

Monday, June 11 (Gates open 6 a.m. to 7 p.m.) Tuesday, June 12 (Gates open 6 a.m. to 7 p.m.) Wednesday, June 13 (Gates open 6 a.m. to 7 p.m.)

## Championship Rounds 1 and 2

Play is scheduled to begin at 7 a.m. from both the first and ninth tees. The last groupings each day will begin play at approximately 3 p.m.

Thursday, June 14 (first round) (Gates open 6 a.m. to 7 p.m.)

Friday, June 15 (second round) (Gates open 6 a.m. to 7 p.m.)

## Championship Rounds 3 and 4

The first starting time will be determined by the number of players who make the cut at the conclusion of the second round (60 players with the lowest scores, including ties). Generally, the first grouping begins play from the first tee between 8–9 a.m.; the last grouping for both days will start from the first tee at approximately 3 p.m.

Saturday, June 16 (third round) (Gates open 6 a.m. to 7 p.m.) Sunday, June 17 (fourth round) (Gates open 6 a.m. to 7 p.m.)

## Playoff

If there is a tie for the lead at the end of 72 holes, an 18-hole playoff will be held on Monday, June 18. The playoff will begin at approximately 9 a.m. and finish at approximately 1 p.m. Gates will open at 7 a.m.

## SPECTATOR GUIDELINES

## Alcoholic Beverages

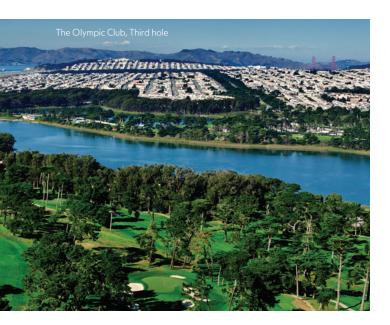
Ticket Holders must be 21 years of age or older to purchase or consume alcoholic beverages and proper identification is required, regardless of age. Purchase, sale and consumption of alcoholic beverages are always subject to applicable laws. Ticket Holders should always drink responsibly. Drunken and disorderly behavior will result in ejection from the championship. The USGA reserves the right to discontinue the sale of alcoholic beverages at any time.

## **Autographs**

Spectators should keep in mind that the players' first responsibility during U.S. Open week is to compete for the national championship. For this reason, a no-autograph policy is in effect on course throughout championship week. Spectators should not approach any player for an autograph from the time a player is en route to his first tee until the completion of his round. This policy applies to practice rounds as well as championship rounds.

## **Camera Policy**

Cameras are only allowed on the championship grounds during practice rounds, Monday through Wednesday, and then only for personal, non-commercial use. No photography is permitted in the presence of a player from the time he addresses the ball until the completion of his swing (i.e., when a marshal's arms are raised). Camcorders or other video recording devices are not permitted at any time.



## Security

We appreciate your patience and cooperation with all of the U.S. Open's security procedures. Spectators and other championship attendees will not be allowed on the shuttle buses or through an Admission Gate with any of the items listed below.

Please be sure to read the following list of prohibited items carefully:

- No Cell Phones (including any cell phones with photographic capabilities)
- No PDAs and/or other Portable E-mail Devices
- No Noise Producing Electronic Devices (including MP3 Players)
- No Cameras and/or Camcorders (other than Monday through Wednesday for personal non-commercial photographic use only and without their cases)
- No Bags larger than 8"W x 8"H x 8"D in their natural state
- No Cases and/or Covers (such as chair or umbrella covers)
- No Signs, Posters and/or Banners
- No Televisions and/or Radios unless provided by the USGA
- No Food and/or Beverages
- No Containers and/or Coolers
- No Pets (other than service animals)
- No Lawn and/or Folding Armchairs
- No Bicycles
- No Ladders and/or Step Stools or other similar items
- No Metal-spiked Golf Shoes
- No Weapons (regardless of permit, including but not limited to firearms or knives)
- No other items deemed unlawful or dangerous by the USGA and/or Championship Security Personnel, in their sole discretion.

## Spectator Safety and Etiquette

If you observe the following guidelines, your experience at the U.S. Open will be a more enjoyable one:

- Please stay behind gallery ropes and follow directions of championship marshals at all times.
- Do not cross fairways except at designated crosswalk areas.
- Be considerate of others and kneel or sit if you are in the front row of the gallery.
- Stay quiet and stand still when players are about to hit or when instructed by marshals.
- To ensure your safety at all times, walk carefully and never run.
- The U.S. Open involves substantial walking on grassy hills, dirt paths and other uneven surfaces. Please wear appropriate footwear such as sneakers.
- Drink plenty of fluids to prevent dehydration.
- Spectators will be subject to expulsion and the loss of ticket privileges for the following breach of etiquette:
  - Making rude, vulgar, or other inappropriate comments or gestures.
  - Verbal or physical harassment of players, volunteers, officials, or spectators.
  - Distracting a player or any disruption of play.
  - Behavior that is unruly, disruptive, unsafe, or illegal in nature.
  - Failing to follow the instructions of a championship official, volunteer, or security.

For more information on the 2012 U.S. Open spectator guidelines and for regular championship updates visit www.usopen.com.

## Weather Warning

The USGA will have meteorology staff on-site monitoring the possibility of inclement weather. If inclement weather is approaching, special weather-warning signs such as the one to the right will be posted on leader boards around the course. When the sign appears, spectators are advised to take immediate



precautions (including clearing grandstands) PRIOR to play being suspended. In the event of a weather warning, please avoid: open areas, hilltops, high places, isolated trees, golf carts and wire fences. If play is suspended, indicated by one prolonged air-horn blast, please close your umbrella and seek shelter. In the event of a suspension of play, grandstands will be cleared immediately.

## TICKET INFORMATION

U.S. Open Championship tickets or credentials are required to gain entry into the championship. Your U.S. Open ticket or credential must be displayed at all times. All tickets and credentials are scanned upon entry. Please have your ticket or credential out and ready to be scanned when you approach the admission gate.

## **Junior Tickets**

Juniors age 12 and under receive complimentary tickets, on any day, when accompanied by a valid adult ticket or credential holder. These tickets will be available at the Will Call facilities and all admission gates. There is a two Junior ticket limit per one adult ticket holder.

Juniors age 13 to 17 will be admitted at a reduced rate when accompanied by a valid adult ticket or credential holder. These tickets can be purchased at the Will Call facilities and all admission gates. Practice Rounds \$15; Championship Rounds \$35.

Please note that Junior tickets provide access into the Trophy Club when accompanied by an adult Trophy Club ticket holder but do not provide access into the 1895 Club or any USGA Corporate Hospitality facilities. However, 1895 Club tickets can be purchased for juniors.



## 2013 U.S. Open Championship

The 2013 U.S. Open will be conducted June 10–16 at Merion Golf Club in Ardmore, Pa. Visit www.usga.org or www.usopen.com for ticket or additional information.



# TRAVEL AND TRANSPORTATION INFORMATION

The Olympic Club is located approximately 10 miles southwest of San Francisco, Calif.

## **Visitor Information**

For information about the San Francisco area, visit www.sanfrancisco.travel or call the San Francisco Visitor Information Center at (415) 391–2000. For information about the San Mateo area, visit www.smccvb.com or call the San Mateo County Convention and Visitors Bureau at (650) 348–7600.

Through its relationship with the USGA, Avis offers discounted rates on rental cars to spectators during the U.S. Open. Visit www.avis.com/usopen and reserve today.

## By Car

Free public parking will be available at Candlestick Park, located off US-101 in San Francisco. All spectator traffic traveling northbound or southbound on US-101 will be directed to take Exit 429A, approximately 1 mile from the main parking lot at Candlestick Park. Routing to the main parking lot at Candlestick Park will vary depending on the time of day, so please follow general spectator parking signage and/or parking attendants to the appropriate entrance.

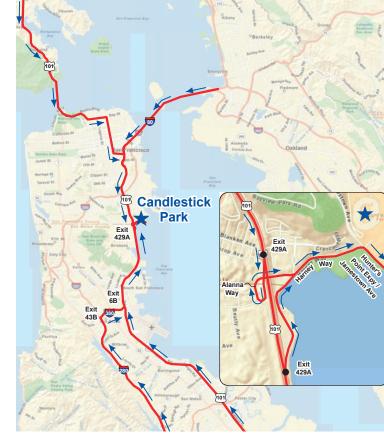
Free shuttle bus transportation to and from Candlestick Park and The Olympic Club should take approximately 25 minutes, depending on traffic. A map and driving directions to the main parking lot at Candlestick Park are located on the next page.

For additional information, visit www.usopen.com or call (800) 698–0661.

Please note: There is no free public parking or disabled spectator parking available in the immediate vicinity of the golf course. All other parking is by permit only.

The USGA is pleased to provide the following for our spectators with disabilities:

- Free public parking will be provided at Candlestick Park, including reserved accessible parking spaces for vehicles displaying appropriate HP/DP license plates or placards. Reserved accessible parking spaces will also be available at all other parking lots requiring parking permits.
- Lift-equipped transportation to and from the course will be available. Individuals requiring lift-equipped transportation are encouraged to contact the Transportation Hotline at (800) 698-0661 to obtain additional information regarding parking and transportation.



# Spectator Directions to Free Public Parking at Candlestick Park

### From Points South (Peninsula)

### I-280 North:

- 1. Follow I–280 North and take Exit 43B (toward I–380 East/San Francisco International Airport).
- 2. Merge onto I–380 East and continue to Exit 6B (toward US–101 North/San Francisco).
- 3. Merge onto US-101 North and follow to Exit 429A.
- 4. Take Exit 429A and bear right onto Harney Way heading east for 0.7 miles.
- 5. Turn right onto Hunters Point Expressway/Jamestown Avenue and follow signs to free public parking at Candlestick Park.

## US-101 North:

- 1. Follow US-101 North to Exit 429A.
- 2. Take Exit 429A and bear right onto Harney Way heading east for 0.7 miles.
- 3. Turn right onto Hunters Point Expressway/Jamestown Avenue and follow signs to free public parking at Candlestick Park.



#### From Points East using I-80 West (East Bay)

- Follow I–80 West toward San Francisco, crossing the Bay Bridge (Partial Toll Road).
- 2. I–80 West becomes US–101 South. Continue on US–101 South for 4.1 miles.
- 3. Take Exit 429A toward Candlestick Park.
- 4. Turn right onto Alanna Road for 0.3 miles and stay straight, merging onto Harney Way at the stop sign for 0.4 miles.
- 5. Bear right onto Hunters Point Expressway/Jamestown Avenue and follow signs to free public parking at Candlestick Park.

#### From Points North using US-101 South (North Bay)

- 1. Follow US-101 South toward San Francisco, crossing the Golden Gate Bridge (Partial Toll Road).
- 2. Stay on US-101 South toward San Francisco/Lombard Street.
- Turn right onto Van Ness Avenue (staying on US-101 South) for approximately 2.2 miles.
- Merge onto US-101 South via the ramp to I-80 East and continue on US-101 South for 5 miles.
- 5. Take Exit 429A toward Candlestick Park.
- Turn right onto Alanna Road for 0.3 miles and stay straight, merging onto Harney Way at the stop sign for 0.4 miles.
- 7. Bear right onto Hunters Point Expressway/Jamestown Avenue and follow signs to free public parking at Candlestick Park.

#### By Passenger, Taxi or Limousine Drop-Off

Passenger, Taxi or Limousine Drop-offs will only be allowed at the designated area at the Westlake Park Community Center located off of Lake Merced Boulevard, in close proximity to the Westlake Park Admission Gate. John Muir Drive will not be accessible to the public during the championship. All inbound vehicular traffic will be diverted to Lake Merced Boulevard via Sunset Boulevard, Brotherhood Way or John Daly Boulevard. There is no parking or staging for vehicles, so please coordinate pickup times accordingly. Due to traffic restrictions, access is limited to vehicles no larger than a 15-passenger van or limousine. Please follow signs to the appropriate drop-off location.

### By Train

BART is committed to providing a safe, convenient and comfortable transportation option to accommodate those attending the U.S. Open. BART customers attending the U.S. Open will travel to the Colma BART Station (not the Daly City Station), go through a security screening checkpoint, and then board complimentary buses provided by the USGA for a short ride to the U.S. Open. Train service will be provided in both directions on the Pittsburg/ Baypoint-SFO (Yellow Line) and the Richmond-Millbrae (Red Line) to accommodate customers traveling from San Francisco, East Bay or the San Mateo County areas. Please note, the Richmond-Millbrae Line does not have evening or Sunday service. Spectators should take a Pittsburg/Baypoint (northbound) train or a SFO/ Millbrae (southbound) train during those times. If making a transfer from another line, spectators should transfer at the Balboa Park BART Station. BART service to the Colma BART Station will be approximately every 15 minutes.

### BART Service Hours:

Monday – Friday:	4 a.m. – Midnight
Saturdays:	6 a.m. – Midnight
Sunday:	8 a.m. – Midnight

Regular BART fares will be charged. Spectators can purchase BART tickets at the ticket vending machines located in every station with cash, credit or debit cards. Fares are collected in the stations at the fare gates as riders enter and exit BART. Please keep the ticket for the entire journey. BART recommends that U.S. Open spectators purchase round trip fares to avoid the congestion at the ticket machines after the U.S. Open. Clipper cards are also available for fare payment. Visit www.clippercard.com for more information.

Visit BART at www.bart.gov for more information regarding scheduling, station locations and fares. BART travel information is available by calling (415) 989–BART (2278). Questions regarding the U.S. Open should be directed to the Transportation Hotline at (800) 698–0661.







Visit the Lexus Performance Drive Pavilion to see the latest in the luxury vehicle line up. Check out the U.S. Open Trophy, state-ofthe-art interactive golf experiences, and meet legendary golfers during daily autograph signings. Be sure to try your hand at the golf swing simulator for a chance at a new Lexus vehicle!



ENHANCE YOUR U.S. OPEN EXPERIENCE

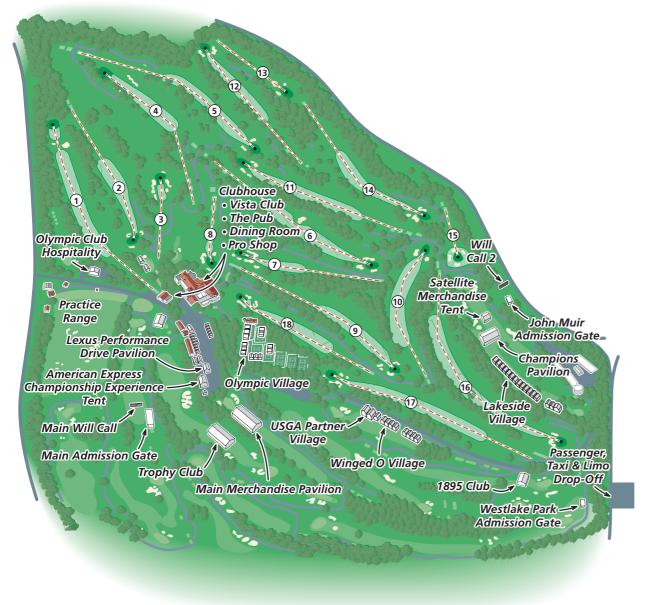
Come visit the American Express Championship Experience by the Main Admission Gate for interactive golf experiences, fan enhancements and an insider's view of the USGA.

# W ROLEX

To know the Rules is to truly enjoy the Game. From the Rule of the Day on usga.org to a complimentary copy of the Rules of Golf, the patronage of Rolex is recognized. In addition, Rolex serves as the Official Timekeeper of the USGA and its championships.



While on the course or away, IBM helps you follow the U.S. Open on usopen.com with real-time scoring, live video and extensive coverage. You can also follow the live championship action on the go on your mobile device.



#### Ticket/Credential License Agreement

The United States Golf Association (the "USGA") has established the following terms and conditions under this Ticket/Credential License Agreement (this "Agreement") for the use of "Ticket(s)" and "Credential(s)" for admission to the 2012 United States Open Championship (the "Championship") at The Olympic Club from June 11, 2012 through June 17, 2012, plus any additional day(s) of the Championship due to a postponement, play–off or other eventuality determined by the USGA. Any individual lawfully possessing a valid Ticket and/or Credential shall be a "Ticket Holder" for purposes of this Agreement. This Agreement states the rights and responsibilities of each Ticket Holder and applies to the sale of all Tickets, including sales over the Internet. Additional copies of this Agreement may be obtained by calling (800) 698–0661 or by going to www.usopen.com.

Please read this entire Agreement carefully. By accepting a Ticket or Credential, a Ticket Holder certifies that s/he has accepted each of the terms and conditions of this Agreement.

1. Delivery of Tickets.

(a) Ticket Holder is solely responsible for safeguarding all Tickets delivered to him/her, upon receipt. Tickets that are lost, stolen, forgotten, mutilated or destroyed will not be replaced. Tickets that are unreadable due to mutilation of any kind will not be accepted for admission.

(b) Ticket Holder acknowledges and agrees that s/he: (i) is responsible for any and all Tickets s/he gives to any third party; and (ii) s/he will notify any such third party of the existence and applicability of this Agreement. Any such third party receiving any Ticket or Tickets will be deemed to have accepted each of the terms and conditions contained in this Agreement.

#### 2. Admission.

(a) Every Ticket and Credential is a revocable license, which may be revoked without refund or other consideration, subjecting the Ticket Holder to removal from the Championship for: (i) failure to comply with any term of the Ticket/ Credential and/or this Agreement; (ii) failure to obey any posted signs and/or instructions of any Championship marshal, official or law enforcement officer; and/or (iii) acting in a dangerous or disorderly manner. In any and all other circumstances other than those specified above, the USGA reserves the right to terminate the license granted by the Ticket by tendering to the Ticket Holder the purchase price of the Ticket.

Each Ticket Holder is sole responsible for complying with the Championship Code of Conduct outlined below, as well as all of the terms and conditions of this Agreement.

(b) Ticket holder consents to exclusive jurisdiction and venue in Somerset County, New Jersey and to the exclusive applicability of New Jersey law to any dispute related to a Ticket or otherwise related to this Agreement.

(c) Anyone altering or reproducing a Ticket, or attempting to do so, in any manner whatsoever will be subject to civil and criminal liability. Resale or attempted resale of the Ticket at a price higher than face value of the Ticket is grounds for seizure or automatic cancellation without refund or other compensation. Ticket sales on or near the grounds associated with the Championship at any price are prohibited, subjecting such Tickets to revocation or cancellation. No Ticket may be used for or in advertising, promotions (including contests and sweepstakes), or other trade or commercial purposes without the express written consent of the USGA. The Ticket Holder is admitted on the condition that s/he agrees not to transmit or sell or aid in transmitting or selling any unauthorized description, account, picture or reproduction of any aspect of the Championship.

In addition to all other rights and/or remedies available to the USGA, breach of the foregoing will automatically terminate the Ticket without refund or other compensation.

(d) Each person, regardless of age, must have a Ticket for admission to the Championship.

(e) The USGA is the only authorized seller of Tickets. Tickets obtained from sources other than representatives of the USGA, including but not limited to auction sites, may be lost, stolen or counterfeit and in such cases will not be honored. In addition, Tickets obtained in contravention of the terms of

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the Ticket and/or this Agreement will not be honored. The USGA has no responsibility for Tickets purchased through an unauthorized source. Ticket Holders in possession of Tickets that have been reported as lost or stolen are subject to removal from the Championship and may be referred to local authorities for investigation.

3. Accessibility to Persons with Disabilities.

The USGA does not discriminate on the basis of disability and will, subject to availability, make reasonable accommodations for Ticket Holders with disabilities.

4. Postponement and Cancellation Policy.

(a) Dates and times of the Championship are subject to change at any time, either before or during the Championship. The USGA may, in its sole discretion, delay, postpone or cancel the Championship for any reason, including but not limited to weather conditions and safety-related issues. There will be no refunds, exchanges, rainchecks or replacements except as set forth herein.

(b) If fewer than four (4) cumulative hours of play are conducted during any day (such day referred to as the "Affected Day"), then, if determined by the USGA in its sole discretion, that day's ticket may or may not be honored for a subsequent day(s) play or partially or fully refunded.

(c) If the USGA, in its sole discretion, elects to honor a ticket for an Affected Day on a later day(s), then unless otherwise determined by the USGA, all holders of Grounds tickets, Trophy Club tickets, 1895 Club tickets and any hospitality tickets (including Corporate Hospitality tickets) for such Affected Day shall be allowed access only to the championship grounds on the subsequent day(s) and not to the Trophy Club, 1895 Club or any hospitality facility (including Corporate Hospitality facilities), as the case may be. If the USGA has decided to honor a ticket for future day(s), and such ticket is scanned for a future day, such ticket shall be invalid for any other day regardless of the amount of play conducted on such day.

(d) If the USGA, in its sole discretion, elects to provide a full or partial refund for any Ticket for an Affected Day, the USGA will issue such refund only upon receipt of a written request within a reasonable period of time after the conclusion of the championship and in accordance with refund procedures established by the USGA, in its sole discretion. Refunds will be issued only to the original ticket buyer who purchased the ticket directly from the USGA.

(e) Information regarding the USGA decision to: (i) honor a ticket for an Affected Day on a subsequent day; (ii) provide a full or partial refund for a ticket for an Affected Day; and (iii) if applicable, the refund procedure, including form, proof of purchase requirement and deadline for receipt of written requests, will be posted on USGA Web sites (www.usga.org and/or www.usopen.com.

(f) Ticket Holder acknowledges and agrees that: (i) any and all decisions relating to a cancellation and/or postponement of the Championship shall be made by the USGA in its sole discretion; and (ii) Ticket Holder shall adhere to such decisions.

#### 5. Championship Code of Conduct.

(a) The following is disallowed and restricted items and activities within the Championship: cell phones (including cell phones with photographic capabilities), PDAs and/or other portable e-mail devices, noise-producing electronic devices (including MP3 players), cameras and/or camcorders (other than Monday Through Wednesday for personal, non-commercial photographic use only and without their cases), bags larger than 8"W x 8"H x 8"D in their natural state, cases and/or covers such as chair or umbrella covers, signs, posters and/or banners, televisions and radios unless provided by the USGA, food and/or beverages, containers and/or ocolers, pets (other than service animals), lawn and/or folding armchairs, bicycles, ladders and/or step stools or other similar items, metal-spiked golf shoes, weapons (regardless of permit, but not limited to firearms or knives) and/or any other items deemed unlawful or dangerous by the USGA and/or Championship Security Personnel, in their sole discretion. The foregoing list is subject to modification at any time by the USGA.

(b) For security or other purposes consistent with the license granted by the Ticket, Ticket Holder consents to the reasonable inspection of his/her person and property before entering and/or during the Championship. The USGA, in its sole discretion, reserves the right to refuse admission to the Championship or to eject anyone refusing to cooperate with such procedures or where a search produces contents or items deemed unlawful, dangerous or prohibited by the USGA. Disallowed or improperly used permitted items are subject to confiscated. Permitted items left unattended will be removed by security personnel for future pick-up. The USGA is not obligated to hold any item for a period of time longer than the end of play on the day the item was confiscated by the USGA, nor is the USGA liable for the value of any confiscated and/or unattended item. Any Ticket Holder refusing inspection or otherwise refusing to abide by the USGA's rules and regulations may be denied entry to the Championship or may be removed from the Championship, all without a refund to such Ticket Holder. The USGA disclaims any duty of care pertaining to any confiscated item while it is in the USGA's possesion or control. Any Ticket Holder found with illegal items may be referred to local authorities for investigation.

(c) As a condition to receiving a Ticket and entry to the Championship, Ticket Holder grants permission to the USGA, The Olympic Club and/ or their respective agents, rightsholders, assigns and/or grantees to utilize, exploit and/or reproduce in perpetuity via any means and media now known or hereafter developed Ticketholder's name, image, likeness, voice and/or any other proprietary indicia, and waives any claim s/he may have related to any such usage, related in any way to coverage or depiction of the Championship, without any compensation whatsoever.

(d) In addition to the foregoing, the USGA reserves the right to refuse admission to or remove any Ticket Holder who: (i) fails to comply with the Championship Code of Conduct; (ii) is disruptive to the Championship or the enjoyment, comfort or safety of other spectators, as determined by the USGA in its sole discretion; or (iii) breaches any of the terms or conditions in this Agreement.

(e) A "no autograph" policy is in effect throughout Championship week. Spectators shall not request or seek a player's autograph (or photograph) immediately preceding, during or after completion of the player's round, when the player is at the Practice Range or Practice Green or when he is en route to his first tee. This policy applies to Practice Rounds as well as Championship Rounds. Violation of this policy by Ticket Holder will automatically terminate this license without refund or other compensation.

6. Disclaimer and Limitation of Liability and Scope of this Agreement.

(a) Ticket Holder expressly assumes all risks incidental to and associated with attendance at the Championship. By virtue of the Ticket Holder's attendance at the Championship, the Ticket Holder acknowledges that s/he/ understands all risks incidental to and associated with his/ her attendance, including but not limited to being struck by a golf ball or golf club, and hereby waives, releases and discharges the USGA, The Olympic Club, any and all of their respective affiliated companies and vendors, participating players, and all employees, officers, directors, agents, representatives, and/or volunteers associated with the Championship, and agrees to hold harmless all of the persons and entities listed above, from any and all claims for damages for death, personal injury or property loss or damage including all costs and expenses, which result from the Ticket Holder's attendance at the Championship. This waiver, release and assumption of risk is binding on the Ticket Holder's heirs and assigns.

(b) Tickets to the Championship are sold by the USGA on an "AS IS" basis without warranties or representations of any kind, either express or implied, other than those warranties that are implied by and incapable of exclusion, restriction or modification under New Jersey law. IN NO EVENT WILL THE USGA OR ANY OTHER PERSON INVOLVED IN ANY WAY WITH THE USGA'S TICKETING PROGRAM BE LIABLE FOR ANY DAMAGES, INCLUDING WITHOUT LIMITATION, DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, CLAIMED BY ANY TICKET HOLDER IN CONNECTION WITH ANY OF THE MATTERS COVERED BY THIS AGREEMENT, whether for breach of contract, tortious behavior, negligence, or any other cause of action, other than the exclusive remedies expressly outlined in this Agreement.

(c) This Agreement together with the Ticket contains the entire agreement of the parties with respect to the matters outlined in this Agreement, and supersedes all previous written or oral agreements or understandings between the parties with respect to such subject matter. This Spectator Information Guide is printed on recycled paper.

The United States Golf Association recognizes the importance of taking steps to minimize our environmental footprint. As an organization, we consider the environment when planning all aspects of our activities, including our national championships. Spectators play an important role and there are a number of ways to help the environment while enjoying the national championship.

Please help us minimize the environmental footprint of the 2012 U.S. Open Championship:

- Dispose of trash and recyclables properly in the marked collection areas.
- Dispose of plastic bottles in blue bags.
- Dispose of concession cups, napkins and wrappers in the green collection bags and boxes.
- Remove trash and recyclables from spectator buses and dispose of them in the proper collection area.
- Use only marked paths and spectator walkways, whenever possible.
- Consider carpooling or take public transportation to the championship.



2012 U.S. Open Championship The Olympic Club | San Francisco, Calif. June 11–17, 2012 | www.usopen.com



United States Golf Association PO Box 1500 | Far Hills, NJ 07931–1500 www.usga.org

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